



CANCELLATION/NO SHOW POLICY

Due to the high-quality nature of care we provide at HealthHQ (one-on-one for one-hour appointments), we have limited availability compared to a traditional physical therapy clinic. A missed appointment has a significant impact on our schedule and can almost never be filled by another patient, especially on such short notice. While we understand that emergencies and bad weather can affect your ability to reach the clinic, we put forth the effort to be at the clinic to see you at your appointment time and ask that you do the same.

For any no-show appointments, the full cash-visit rate will be charged to the credit card on file (\$125). For any appointments re-scheduled WITHOUT 24 hours' notice, \$75 will be charged to the credit card on file.

IN-NETWORK INSURANCE PAYMENT AGREEMENT

I understand I am responsible for understanding my insurance plan and am ultimately responsible for any cost not paid by my insurance. I understand that I may be responsible for a deductible and/or co-payment/co-insurance. (In order to best understand what your insurance will cover; you should contact your insurance provider by calling the benefits number on the back of your insurance card.) By signing my name below, I recognize that I may be responsible for any amount of my care not paid by my healthcare insurance and that I may be contacted by HealthHQ to collect payment for services that I received.

PLEASE NOTE: HEALTH HQ DOES NOT UTILIZE COLLECTION SERVICES & DOES NOT REQUIRE A BILL TO BE PAID IN FULL TO CONTINUE PHYSICAL THERAPY BUT DOES REQUIRE A PAYMENT PLAN TO BE ARRANGED.

OUT-OF-NETWORK PAYMENT AGREEMENT

\$125 per session, due upon service

\$100 per session (CrossFit Fenton members)

Date: _____ Patient Name: _____

Patient Signature: _____